GULF UNIVERSITY

Title: Quality Assurance and Enhancement Policy

Code: GU-PL11QAE

Version: 2.1

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Approval Authority: Board of Trustees

Document Owner: Director of Quality Assurance and Development
Center

Review: The policy is subject to a periodic review every 4 years or in a
shorter cycle as per amendments of regulations

1. Purpose

The purpose of this policy is to ensure Gulf University commitment towards quality culture and continuous improvement. The policy entails the Quality Assurance Development Framework of the University and underpins the governance and management of academic and administrative Departments and Units.

2. Scope

This policy applies to:

- All Colleges, Departments, Units, Offices (both Academic and Administrative), Councils, Committees and their functions at Gulf University.
- All internal and external stakeholders contributing to meet the strategic directions of the University

3. Abbreviations

BQA	Education and Training Quality Authority
DHR	Directorate of Higher Education Review
GDQ	General Directorate of Qualifications
HEC	Higher Education Council
NQF	National Qualifications Framework
QA	Quality Assurance
QADC	Quality Assurance and Development Center
U-QAC	University Quality Assurance Committee
C-QAC	College Quality Assurance Committee

4. Definitions

Quality: Quality is defined as 'fitness for purpose', and the purpose stems from University Vision and Mission statements.

Quality Assurance: Quality Assurance refers to the process of monitoring and evaluating the extent to which the University and its Colleges, Departments, Units, and individuals are performing as per the desired standards.

Continuous Improvement: Continuous improvement refers to ongoing process of change to enhance performance and practices at functional level.

5. Policy Statement

Gulf University's endeavor to disseminate culture of quality is demonstrated through Quality Assurance and Development Framework which adheres to the standards and regulations of regulatory bodies: HEC, BQA (DHR and GDQ). The policy has external reference points to well recognized international standards of accreditation bodies across developed countries. Quality Assurance Policy depicts the quality assurance system in order to achieve excellence in academics and research, and to monitor the effectiveness of its implementation.

6.   Policy Details

6.1 Gulf University ensures governance and management of all Academic and Administrative Departments, Units, Councils and Committees across the University.

6.2 Gulf University ensures full compliance with the HEC regulations and Institutional Accreditation standards, GDQ regulations and NQF standards, and DHR standards for Programs within College review.

6.3 Gulf University is committed for consistent implementation of Quality Assurance and Development Framework across the University with focus on continuous improvement.

6.4 Gulf University commits to support and monitor implementation of best quality practices through wide range of policies and procedures in key areas of admission and enrollment, program design, review and development, certification and authentication, teaching and learning, assessment design, moderation and verification.

6.5 Gulf University ensures provision feedback, through regular and ad -hock audits, to Colleges and Administrative Units on their performance and compliance with university policies and procedures.

6.6 Gulf University ensures comprehensive internal quality audit to serve preparations for Institutional Listing and Qualifications Placement on NQF.

6.7 Gulf University ensures that both U-QAC and C-QAC play vital role to promote the quality culture and support the University and College leaderships in its adherence and application of internal and external quality standards.

7. Responsibilities

Faculty members are responsible for:
- Following and implementing this policy appropriately.

Heads of Departments are responsible for:
- Ensuring that all faculty members and students are fully informed of this policy.
- Implementing this policy appropriately.

Deans are responsible for:
- Ensuring that all faculty members follow this policy.
- Implementing this policy appropriately.

QADC is responsible for:
- Ensuring that all academic and administrative staff members and students are fully informed of this policy.
- Implementing this policy appropriately.

U-QAC and C-QAC are responsible for:
- Following and implementing this policy appropriately.

Director of QADC is responsible for:
- Systematic review of the effectiveness of this policy as custodian.

6. Related Policies

- Program Review and Development Policy
- Program Design, Development and Approval Policy
- Policy of Mapping Programs to National Qualifications Framework
- Quality Assurance and Development Framework

7. Related Procedures

- Quality Audit Procedures

8. Related References and Standards

BQA	National Qualifications Framework Handbook
BQA	Programs-within-College Reviews Handbook
HEC	Institutional Accreditation Handbook